HORIZON Patient Services™
A partnership you and your patients can rely on throughout the treatment journey

- Patient Support
- Infusion Logistics Assistance
- Financial Assistance
- Insurance Benefits Investigation

To enroll your patient, complete and submit the Patient Enrollment Form
When you are ready to prescribe:

**Simplify access to TEPEZZA for your patient**

As the first biologic treatment approved for Thyroid Eye Disease (TED), the logistics of starting treatment with TEPEZZA may initially seem new and unfamiliar. Horizon Patient Services is here to help.

**Enroll to access a wide array of services:**

**PATIENT SUPPORT**
- Provide education about TED and TEPEZZA, so your patients can feel more confident and prepared
- Support adherence by checking in with your patients prior to each infusion

**FINANCIAL ASSISTANCE**
- Educate your patients about their insurance benefits
- Help patients navigate their financial assistance options so they can pay the lowest amount possible

**INFUSION LOGISTICS ASSISTANCE**
- Provide options for a site of care for infusion (e.g., hospital outpatient department, physician office, independent infusion center, home)
- Help schedule infusion appointments

**INSURANCE BENEFITS INVESTIGATION**
- Assist in conducting insurance benefits investigations
- Provide guidance for prior authorization, medical exception, or appeal process
- Review coding and billing requirements

*Services can be tailored to fit the needs of your patients and your practice*

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Please see Important Safety Information on pages 10 and 11 and accompanying Full Prescribing Information.
Meet your Horizon Patient Services team

When you enroll in Horizon Patient Services, you and your patient are assigned a dedicated support team.

**REIMBURSEMENT ACCESS SPECIALIST (RAS)**

Your resource for navigating access and reimbursement

- Your practice may need to complete several steps to obtain approval for TEPEZZA, including a benefits investigation to determine if prior authorization and/or medical exception is required

- Your RAS can help you understand your patient’s benefits, support the completion of insurance approvals, and help resolve unique situations, such as denied claims

- Your dedicated RAS has the local expertise to provide guidance to your practice

**PATIENT ACCESS MANAGER (PAM)**

Dedicated one-on-one support for your patient

- When you enroll, a dedicated PAM is assigned to coordinate care, so that your patients receive an optimal experience—from treatment initiation through completion

- PAMs understand patients with TED and provide personalized one-on-one support

- PAMs can meet with your patient in your office or at the infusion center

- Language translation services are available for patients and caregivers who do not speak English

Your support team is available by phone, text, or email. You and your patient can even meet with them in person.
We believe patients should pay the lowest amount possible

In today's complex insurance landscape, it's possible for patients to miss out on the most affordable option.

Horizon Patient Services understands this challenge and is dedicated to helping patients who are prescribed TEPEZZA find their lowest possible treatment cost, regardless of coverage.

PAMs are trained to help your patients navigate their financial assistance options and access the coverage they are entitled to

Does your patient have commercial insurance?

They may qualify for $0 co-pay for both the cost of the medication and the intravenous (IV) infusion*

Does your patient have government insurance, like Medicare?

Independent foundation support might be an option†

Is your patient uninsured?

The Patient Assistance Program (PAP) may provide support for eligible patients (TEPEZZA medication only)

Is your patient concerned about the ability to travel to their infusion appointments?

Travel reimbursement assistance may be available through independent foundation support

*Terms and Conditions: Offer cannot be combined with any other rebate or coupon, free trial, or similar offer for the specified prescription. Not valid for prescriptions reimbursed in whole or in part by Medicaid, Medicare, VA, DOD, TRICARE, or other federal or state programs (including state prescription drug programs). Offer good only in the United States at participating specialty pharmacies or sites of care. Offer not valid where otherwise prohibited by law, for example by applicable state law prohibiting co-pay cards. Horizon Therapeutics reserves the right to rescind, revoke, or amend offer without notice. The selling, purchasing, trading, or counterfeiting of this card is prohibited by law. This card is not insurance and is not intended to substitute for insurance. Participating pharmacy or health care provider: by using this co-pay program, you acknowledge and confirm that the patient is not insured by a federal healthcare program and meets the eligibility criteria set forth in the terms and conditions. Patients: by enrolling in this co-pay program, you acknowledge and confirm that you meet the eligibility requirements set forth in the terms and conditions. Patients must be 18 or older.

†Please note that independent foundations establish, administer, and implement the funds, which are separate and apart from Horizon.
Start patients off on the right track with their TEPEZZA treatment

When you enroll in Horizon Patient Services, your patients begin receiving support in just a few days. Follow these steps to get started.

1 ENROLL

If TEPEZZA is right for your patient, simply complete and submit the Patient Enrollment Form:

• Within 1 business day: Your patient will receive a welcome phone call from their dedicated PAM
  
  > The PAM will connect with your patient and practice to navigate coverage hurdles and maximize financial assistance opportunities

• Within 2 business days: You will receive a comprehensive summary of your patient’s benefits and contact information for your local RAS
  
  > Your RAS will call and follow up with you to answer questions you may have about your patient’s benefits or insurance requirements

2 COORDINATE

Your RAS will work with you to help simplify treatment initiation:

• Explain your patient’s benefits and discuss next steps, such as identifying infusion center options or explaining prior authorization requirements

• Oversee the insurance approval process, which may take up to 30-90 days for biologic therapies, like TEPEZZA, depending on the patient’s insurance plan review process

3 PREPARE

The PAM will help prepare your patient for their infusions and provide ongoing support:

• Provide personalized support in scheduling your patient’s appointments and coordinating travel

• Help you check that your patient has received any required tests prior to treatment

4 FOLLOW-UP

The PAM will reach out to your patient after each infusion to make sure everything went smoothly:

• Address any questions or concerns and support adherence to the infusion schedule

• Navigate changes in insurance coverage during treatment

Please see Important Safety Information on pages 10 and 11 and accompanying Full Prescribing Information.
INDICATION

TEPEZZA is indicated for the treatment of Thyroid Eye Disease.

IMPORTANT SAFETY INFORMATION

Warnings and Precautions

Infusion Reactions: TEPEZZA may cause infusion reactions. Infusion reactions have been reported in approximately 4% of patients treated with TEPEZZA. Reported infusion reactions have usually been mild or moderate in severity. Signs and symptoms may include transient increases in blood pressure, feeling hot, tachycardia, dyspnea, headache, and muscular pain. Infusion reactions may occur during an infusion or within 1.5 hours after an infusion. In patients who experience an infusion reaction, consideration should be given to premedicating with an antihistamine, antipyretic, or corticosteroid and/or administering all subsequent infusions at a slower infusion rate.

Hyperglycemia: Increased blood glucose or hyperglycemia may occur in patients treated with TEPEZZA. In clinical trials, 10% of patients (two-thirds of whom had preexisting diabetes or impaired glucose tolerance) experienced hyperglycemia. Hyperglycemic events should be managed with medications for glycemic control, if necessary. Monitor patients for elevated blood glucose and symptoms of hyperglycemia while on treatment with TEPEZZA. Patients with preexisting diabetes should be under appropriate glycemic control before receiving TEPEZZA.

Preexisting Inflammatory Bowel Disease: TEPEZZA may cause an exacerbation of preexisting inflammatory bowel disease (IBD). Monitor patients with IBD for flare of disease. If IBD exacerbation is suspected, consider discontinuation of TEPEZZA.

Adverse Reactions

The most common adverse reactions (incidence ≥5% and greater than placebo) are muscle spasm, nausea, alopecia, diarrhea, fatigue, hyperglycemia, hearing impairment, dysgeusia, headache, and dry skin.

For additional information on TEPEZZA, please see accompanying Full Prescribing Information.

Reference: 1. TEPEZZA (teprotumumab-trbw) [prescribing information] Horizon.
Simplify access to TEPEZZA with Horizon Patient Services

To enroll your patient, complete and submit the Patient Enrollment Form

Questions?
Speak with your Specialty Account Manager or contact Horizon Patient Services:

Phone:
1-833-5-TEPEZZA

Fax:
1-833-469-8333

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